



Sweet Tooth Dental Inc 77-6443 Kuakini Hwy Kailua-Kona, HI 96740 808-329-0889

November 1, 2023

Dear Sweet Tooth Dental Patients,

We are posting this letter to inform you of the upcoming change in our insurance network participation. Effective December 31, 2023, we will change our relationship with all dental insurance companies from In-Network to Out-Of-Network.

Please know that we did not come to this decision lightly, and we will always put your dental and overall health care and well-being first. We do understand that this change will be an adjustment for all of us and there will be many questions that may come up during this time of transition. To help you navigate through this change, our team members are here to answer any of your questions or your concerns. This decision was difficult yet necessary, because the restrictions placed on our practice were threatening to alter the standard of care that we provide for all our patients.

To be clear, we are still accepting your dental insurance, however, we will no longer be considered an In-Network provider. If you choose to keep your existing dental insurance, we will kindly request that you pay for services in full at the time of services. We will assist you in filing the claim(s) to your dental insurance company, from there you will wait to receive a re-imbursement from your insurance company to be paid directly to you. Please note that there will be a difference in your copayment or deductible for services rendered. Should you choose to discontinue your membership with your dental insurance company we may explore other coverage options if they become available.

We hope that you will continue your dental care with our practice. We believe that our care and compassion has built a strong trusting lifelong relationship with you. We appreciate you trusting us with your dental health care needs, and we look forward to caring for you and your loved ones for years to come.

Sincerely,

Garrett B.K. Oka, DDS

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