

Orthodontics and State Insurance

Information for all patients with state sponsored insurance plans regarding your orthodontic benefits

- All state sponsored dental plans include orthodontic coverage for qualified patients.
- Records and special forms must be submitted to the insurance company for approval. Our practice does not approve or deny the cases. We make sure that all forms are properly filled out and submitted to enhance the chances of your approval. Patients must meet certain criteria set by the state and not all patients will be approved.
- Early treatment (orthodontic, orthopedic, or interceptive treatment done in the 7-10 year old range) is not routinely covered but exceptions for severe crossbites, skeletal anomalies, habit control or severe handicapping malocclusions are considered for coverage.
- You can still have a “baby” teeth in your mouth when scheduling an appointment.
- Our practice utilizes state-of-the-art web portals, digital records, and electronic submissions. In some instances, we know whether or not your case is accepted within days!
- **IF YOU ARE NOTIFIED BY YOUR INSURANCE COMPANY PRIOR TO OUR OFFICE CONTACTING YOU TO REVIEW TREATMENT, DON'T CALL THE OFFICE. WE WILL CALL YOU BEFORE THE END OF THE WEEK.**
- For denied cases, we will gladly walk you through the steps needed for appeal. We will also appeal if the Dr. feels there is a legitimate reason.
- Convenient and low monthly payment plans are offered for those patients who are denied and lose their appeal. Alternative treatments to address the patient's chief concern are also discussed.
- There are no fees or copayments charged to the patient for the initial examination and records submission.
- Once approved, your insurance must remain in effect throughout your entire treatment with no lapse in coverage.
- Orthodontic benefits are not provided if starting treatment after the age of 18 or 21 depending on your insurance. If you start before that age, benefits will be paid as long as you remain on the state insurance throughout treatment with no lapse in coverage.
- **New patient appointments and records are scheduled at convenient times with our State Insurance Specialist. The doctor will study the records and establish a treatment plan. We will then review that plan with you in detail to make sure all of your concerns are addressed.**
- The American Association of Orthodontists recommends that all children receive an orthodontic evaluation by age 7. Even if treatment is not necessary until older, proper observation, monitoring of growth and development, is beneficial.
- You do not need a referral from your family dentist in order to be seen by an orthodontist.

Our practice is dedicated to providing quality orthodontic care for patients who are covered by state insurance programs. All new patient exams are complimentary, and all patients will be given a printout of their diagnosis/problem list, treatment plan, and photographs of their teeth. We will answer all questions pertaining to your orthodontic treatment and your state insurance program and are committed to getting your case approved.